

FAQ

Q: What is due diligence and why?

A: It is a comprehensive review of current and prospective business partners in order to ensure ethical standards and integrity of our company but also our partners.

Q: How does Mölnlycke perform due diligence?

A: Mölnlycke due diligence process consists of several elements. The first one is the screening of new business partners if they are based in high risk country. The screening is done once before we sign any contracts, and the information will be handled dynamically by the system. If any violations occur, we will receive a notification if we have that business partner in the screening solution.

Second step is the initiation of the comprehensive review, performed by a questionnaire that is forwarded to our business partner. The business partner will receive a link to **One Trust** and reply to all the required questions.

The third step is monitoring and renewals. The business partner will be scored by the system based on the replies in the questionnaires. They will thereafter receive an aggregated risk level which will indicate the level of monitoring and frequency of renewals.

Q: Can I trust the link?

A: Yes, the link to the is from our system provider called One Trust and looks like this



Q: Do I need to attach any documents?

A: Yes, some of the question require that you attach your internal policies such as anti-bribery/corruption.

Q: What happens if I do not attach policies?

A: We will reach out via the system and ask for the attachments.

Q: What do I do if I am not equipped to reply to all questions?

A: The link to the assessment can be forwarded within your organisation to relevant employees who can support with the replies.

Q: Can I change the language of the assessment?

A: Yes, the instructions to the language setting are to be found in the Welcome session in the assessment.

Q: Can I change a reply?

A: Yes, just enter the link and change your reply.